

COVID-19: Cleaning Guidance for Brother Products

In the light of current heightened concerns regarding the cleanliness of surfaces, we have provided the following latest cleaning guidance for your Brother products.

To clean the outside of the product, gently and quickly wipe it with a soft, lint-free cloth moistened with a solution consisting of 70% ethanol and 30% water.

IMPORTANT

- Before cleaning, make sure the product is turned off. Unplug the product from the electrical socket or remove the batteries from the product.
- Always clean the product in a well-ventilated area.
- Prevent moisture from entering any slots or openings in the product, including gaps around buttons, as it may result in a fire, electrical shock, or may cause damage to the product.
- After cleaning, allow the surfaces to dry completely before plugging the product into the electrical socket, or reinstalling the batteries, and turning the product back on.
- Do not use the following solutions to clean the product as they may melt or dissolve the plastic cover and/or cables, resulting in a risk of fire or electrical shock: ammonia, flammable sprays, any detergents containing bleach, sodium hypochlorite or abrasives, or organic solvents such as benzene, paint thinner, polish remover, or deodoriser.

NOTE

1. The cleaning method provided here is part of our effort to help reduce the risk of spreading COVID-19 and therefore may be different from the regular method we provide in our product documentation. For regular cleaning under normal circumstances, we do not recommend the use of alcohol as it may result in a risk of fire.
2. Brother cannot guarantee the effectiveness of this method at eliminating the risk of spreading COVID-19. Where printers are shared with other people, maintain social distancing when operating them and wash your hands frequently.